

# South Asia, Middle East, and North Africa Study

**COLLECTION AND SHIPMENT TRAINING**

**Version 1.0**



National Centralized Repository for  
Alzheimer's Disease and Related Dementias

# Training Overview

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- Handling/Processing Study Specimens
- Incomplete or Difficult Blood Draws and Redraws
  - Packaging Sample Shipments
    - Sample Form
    - NCRAD Website
  - Common Nonconformance Issues
    - Questions?

# NCRAD Contact Information

## Questions?

**Zoë McManus, BA, CCRP, Study Coordinator**

Phone: (317) 278-9086

Email: [zdpotter@iu.edu](mailto:zdpotter@iu.edu)

## **General NCRAD Contact Information**

Phone: 1-800-526-2839

Alt. Phone: (317)-278-8413

Email: [alzstudy@iu.edu](mailto:alzstudy@iu.edu)

Website: [www.ncrad.org](http://www.ncrad.org)

SAMENA Study Specific Webpage: [NCRAD - The SAMENA Active Study Page](#)

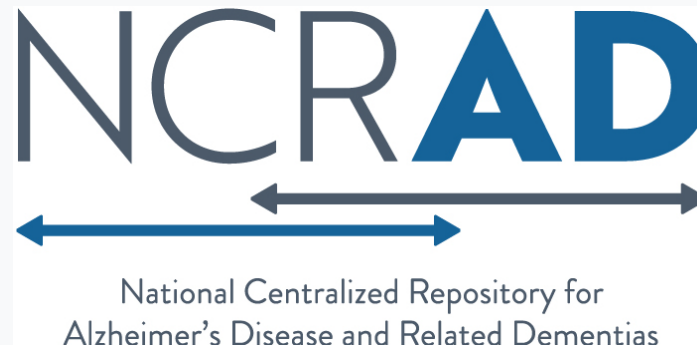
# SAMENA Blood-Based Collection Schedule

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	Serum	Plasma	DNA	Whole Blood
All Visits	X	X	X	X
Store/Ship:	Rutgers & NCRAD	Rutgers & NCRAD	NCRAD	NCRAD

# Kit Request Module

<https://redcap.link/SAMENA>



# SAMENA Kit Request Module

If possible, only  
order what you  
will need in the  
next month

**NCRAD**

SAMENA Kit Request System

Due to ongoing supply limitations, we ask that you please only order as many kits and extra supplies that you will be able to use in the next 30 days. Doing so allows us to fulfill as many kit requests as possible without depleting stock for other kit requests in our queue. If we are not able to fulfill any part of your request due to supplies being out of stock, we will reach out about those individually.

Please enter your email address here to receive a confirmation email after completing the survey:

\* must provide value

SAMENA Site

\* must provide value

001 - USA: Rutgers Health

ATTN: Yun Cai  
Address:  
112 Paterson Street  
New Brunswick, NJ 08901  
Email: karen.cai@jh.rutgers.edu

Is the contact name above correct? ☒ Yes ☐ No [reset](#)

\* must provide value

Is the shipping address above correct? ☒ Yes ☐ No [reset](#)

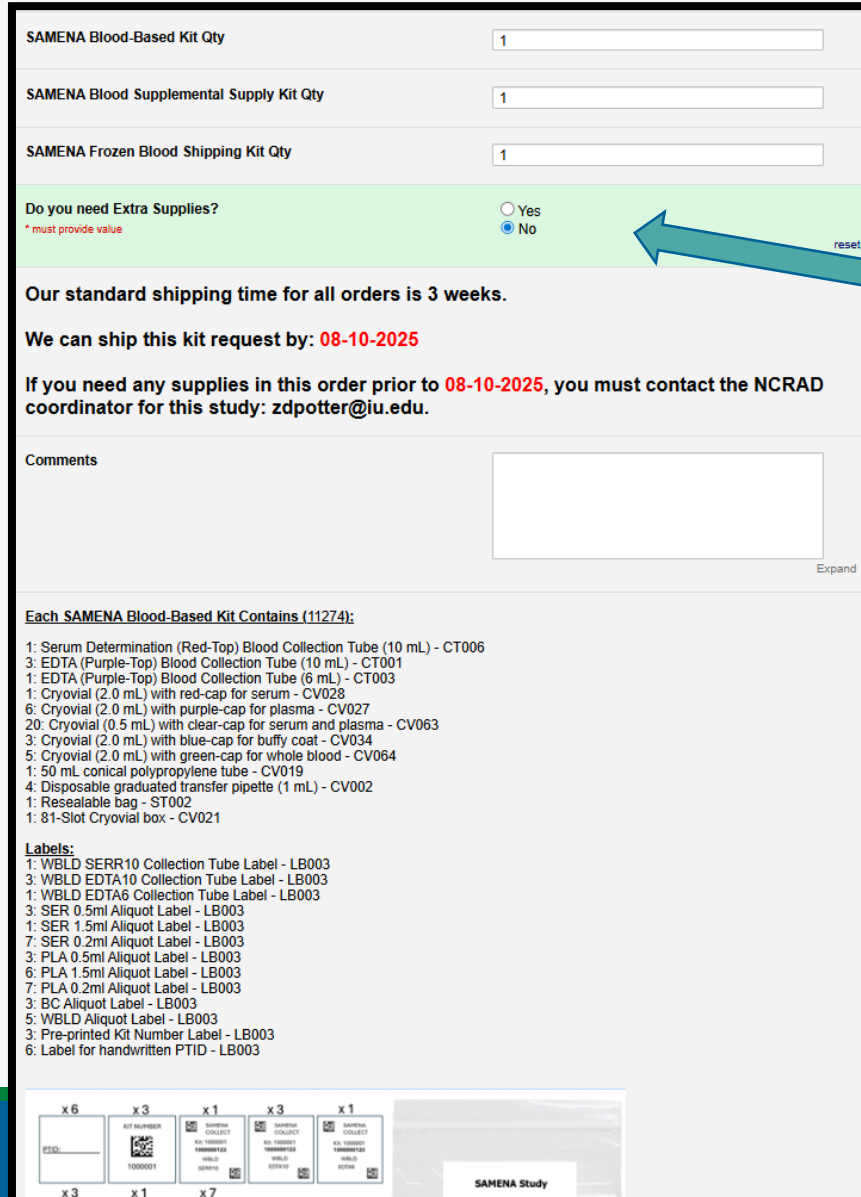
\* must provide value

Is the e-mail address above correct? ☒ Yes ☐ No [reset](#)

\* must provide value

- Enter your email to receive a confirmation email after you submit your kit request.
- Choose your site from the drop-down list.
- The coordinator name and contact information will appear.
- Verify that this information is accurate. Correct if necessary.

# SAMENA Kit Request Module



SAMENA Blood-Based Kit Qty

SAMENA Blood Supplemental Supply Kit Qty

SAMENA Frozen Blood Shipping Kit Qty

Do you need Extra Supplies? ☐ Yes ☒ No  
\* must provide value

Our standard shipping time for all orders is 3 weeks.

We can ship this kit request by: **08-10-2025**

If you need any supplies in this order prior to **08-10-2025**, you must contact the NCRAD coordinator for this study: [zdpotter@iu.edu](mailto:zdpotter@iu.edu).

Comments

**Each SAMENA Blood-Based Kit Contains (11274):**

1: Serum Determination (Red-Top) Blood Collection Tube (10 mL) - CT006  
3: EDTA (Purple-Top) Blood Collection Tube (10 mL) - CT001  
1: EDTA (Purple-Top) Blood Collection Tube (6 mL) - CT003  
1: Cryovial (2.0 mL) with red-cap for serum - CV028  
6: Cryovial (2.0 mL) with purple-cap for plasma - CV027  
20: Cryovial (0.5 mL) with clear-cap for serum and plasma - CV063  
3: Cryovial (2.0 mL) with blue-cap for buffy coat - CV034  
5: Cryovial (2.0 mL) with green-cap for whole blood - CV064  
1: 50 mL conical polypropylene tube - CV019  
4: Disposable graduated transfer pipette (1 mL) - CV002  
1: Resealable bag - ST002  
1: 81-Slot Cryovial box - CV021

**Labels:**

1: WBLD SERR10 Collection Tube Label - LB003  
3: WBLD EDTA10 Collection Tube Label - LB003  
1: WBLD EDTA6 Collection Tube Label - LB003  
3: SER 0.5ml Aliquot Label - LB003  
1: SER 1.5ml Aliquot Label - LB003  
7: SER 0.2ml Aliquot Label - LB003  
3: PLA 0.5ml Aliquot Label - LB003  
6: PLA 1.5ml Aliquot Label - LB003  
7: PLA 0.2ml Aliquot Label - LB003  
3: BC Aliquot Label - LB003  
5: WBLD Aliquot Label - LB003  
3: Pre-printed Kit Number Label - LB003  
6: Label for handwritten PTID - LB003

**Kit Components:**

Kit Component	Quantity
SAMENA BLOOD-BASED KIT	x 6
SAMENA BLOOD SUPPLEMENTAL SUPPLY KIT	x 3
SAMENA FROZEN BLOOD SHIPPING KIT	x 1
SAMENA BLOOD-BASED KIT	x 3
SAMENA BLOOD SUPPLEMENTAL SUPPLY KIT	x 1
SAMENA FROZEN BLOOD SHIPPING KIT	x 7

**SAMENA Study**

- Indicate the quantity needed of each kit
  - Once selected, kit components of the chosen kit will appear at the bottom of the screen
- You can order extra supplies individually by selecting “Yes” here.
- We will return requests within 3 weeks from the order date.
  - If you need any supplies expedited, please contact the NCRAD Coordinator via email.
- Click “Submit” to turn in your request.
- \*\*Note: You can order more than one type of kit in a single kit request\*\*

## SAMENA Kit List

- SAMENA Blood-Based Supply Kit
- SAMENA Blood-Based Supplemental Supply Kit
- SAMENA Frozen Blood Shipping Kit



- Each individual site will be responsible for ordering and maintaining a steady supply of kits from NCRAD. We advise sites to keep a supply of each kit type available for scheduled participants.
- Be sure to check your supplies and order additional materials before you run out or supplies expire so you are prepared for study visits.
- Allow a minimum of **3 weeks** for your order to be processed and delivered.
- Due to ongoing supply limitations, we ask that you please only order as many kits and extra supplies that you will be able to use in the next 30 days.

# Specimen Labels

Provided by NCRAD



National Centralized Repository for  
Alzheimer's Disease and Related Dementias

# Four Label Types



Kit Number  
Labels



PTID Labels



Collection Tube  
Labels



Aliquot Tube  
Labels

# Kit Number Labels



- Used to track patient samples and provide quality assurance – Will be placed on the following locations :
  1. Blood Sample and Shipment Notification Form (Appendix B).
  2. Lid of cryobox that houses aliquot tubes during storage and shipment.
  3. One extra label provided

**NCRAD**

**Appendix B**

Participant ID - SAMARTH\_\_\_\_\_

**Blood Sample and Shipment Notification Form**

*Please email this form prior to the date of shipment.*

To: Kelley Faber Email: alzstudy@iu.edu Phone: 1-800-526-2839

<b>General Information:</b> _____		UPS tracking #: _____
From: _____		Date: _____
Phone: _____		Email: _____
Study: SAMENA		
Sex: M F	Year of Birth: _____	
Visit (circle number): BL Y1 Y2		

**Blood Collection:**

1. Date Drawn: [MMDDYY]	2. Time of Draw: [HHMM]
3. Last date subject ate: [MMDDYY]	4. Last time subject ate: [HHMM]

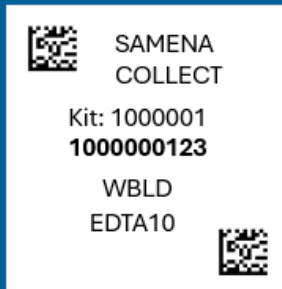
**Kit Number Label:**

KIT NUMBER

1000001



# Collection Tube Labels



- Collection Tube labels have 6 components:
  - Study name
  - COLLECT – Indicates the label is for the collection tube
  - Kit number (assigned by NCRAD)
    - Unique to participant AND visit
  - 10-digit specimen number (assigned by NCRAD)
  - Specimen type = WBLD
  - Collection tube type
- Will be placed on the following locations :
  - All Collection Tubes
    - 1 x Serum Determination (Red-Top) Blood Collection Tube (10 mL)
    - 3 x EDTA (Purple-Top) Blood Collection Tube (10 mL)
    - 1 x EDTA (Purple-Top) Blood Collection Tube (6 mL)

# PTID Labels

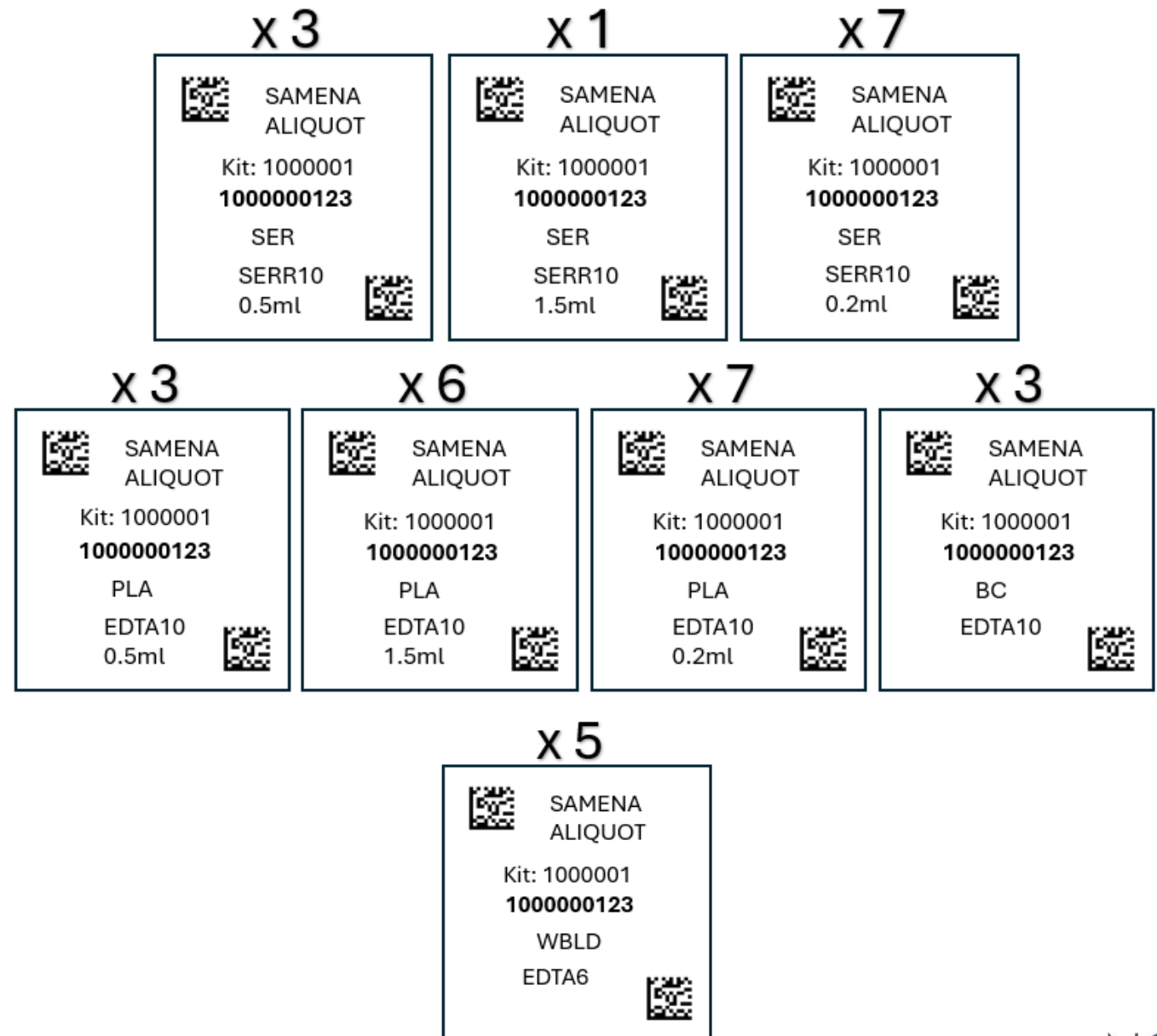


PTID: \_\_\_\_\_

- Subjects will be identified by their Site and PTID
- Sites will be responsible for handwriting this onto the provided labels
  - Must use fine point permanent marker
  - Write information on label prior to adhering to tube
- Will be placed on the following locations :
  - 1 x Serum Determination (Red-Top) Blood Collection Tube (10 mL)
  - 3 x EDTA (Purple-Top) Blood Collection Tube (10 mL)
  - 1 x EDTA (Purple-Top) Blood Collection Tube (6 mL)

# Aliquot Tube Labels

- Only one label to be placed on each 0.5 mL and 2.0 mL cryovial
  - Serum**
    - From Red-Top Serum Tube
  - Plasma**
    - From 10 mL EDTA Tube
  - Buffy Coat**
    - From 10 mL EDTA Tube
  - Whole Blood**
    - From 6 mL EDTA Tube

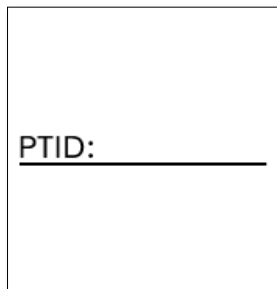


# Blood Collection Tube Labels:

## Label 1: Collection Tube Label



## Label 2: PTID Label



Labeled Serum  
Determination (Red-Top)  
Blood Collection Tube (10  
mL)

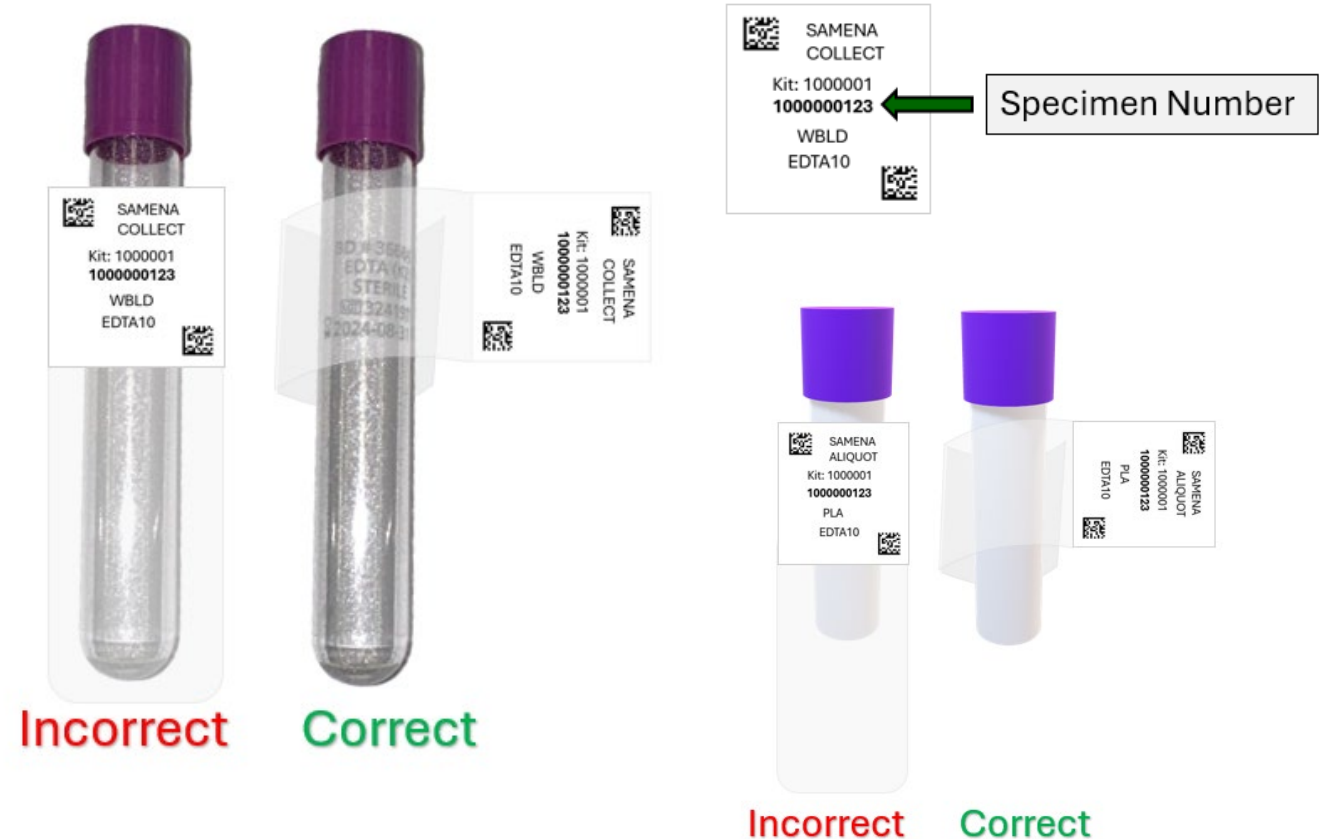
Labeled EDTA (Purple-  
Top) Blood Collection  
Tube (10 mL)

Labeled EDTA (Purple-  
Top) Blood Collection  
Tube (6 mL)



# Labeling Biologic Samples

- Label all collection and aliquot tubes before cooling, collecting, processing or freezing samples
- Label only 1 subject's tubes at a time to avoid mix-ups
- Wrap the label around the tube horizontally. Label position is important for all tube types
- Make sure the label is completely adhered by rolling between your fingers



# Handling/Processing Study Specimens



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# Site Required Equipment

## BLOOD COLLECTION/SAFETY EQUIPMENT

- Personal Protective Equipment: lab coat, nitrile/latex gloves, safety glasses
- Tourniquet
- Alcohol Prep Pad
- Gauze Pad
- Bandage
- Butterfly needles and hub
- Microcentrifuge tube rack
- Sharps bin and lid
- Wet Ice Bucket
- Wet Ice
- Pelleted dry ice



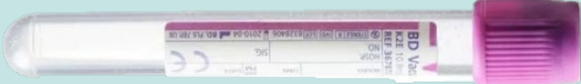
## PROCESSING/STORAGE EQUIPMENT

- 1) Centrifuge capable of  $\geq 2000 \times g$  with refrigeration to 4°C
- 2) -80°C Freezer
- 3) Wet Ice Bucket



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# Blood Draw Order

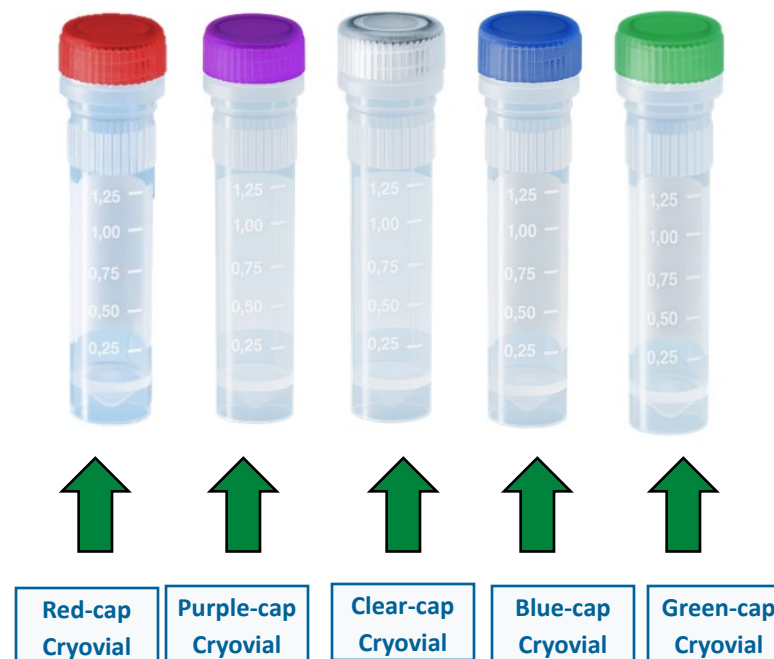
Tube Type	Number of Tubes Drawn	Tube Image
1. Serum Determination (Red-Top) Blood Collection Tube (10 mL)	1	
2. EDTA (Purple-Top) Blood Collection Tube (10 mL)	3	
3. EDTA (Purple) Blood Collection Tube (6 mL)	1	

# Aliquot Cap Colors

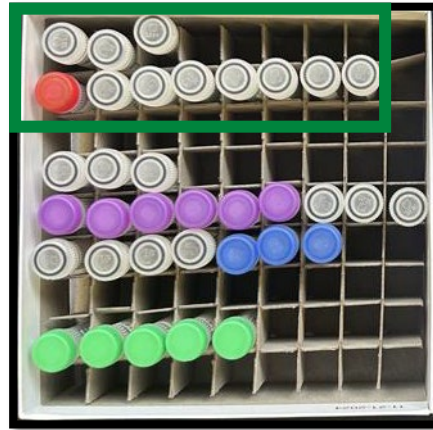
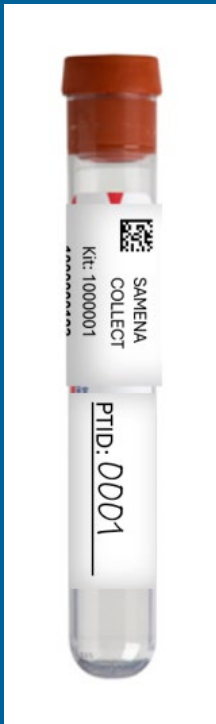
Cryovial Type	Sample Type
2 mL Red-cap Cryovial	Serum
2 mL Purple-cap Cryovial	Plasma
0.5 mL Clear-cap Cryovial	Serum and Plasma
2 mL Blue-cap Cryovial	Buffy Coat
2 mL Green-cap Cryovial	Whole Blood



81-Slot Cryobox with Serum, Plasma, Buffy Coat, And Whole Blood Aliquots



# Serum Collection



81-cell cryobox with 0.5 mL and 2.0 mL cryovials

## 1 x Serum Determination (Red-Top) Blood Collection Tube (10 mL)

- Create up to 3 x 500 uL Serum Aliquots in 0.5mL clear-cap cryovials to store at Rutgers
- Create up to 1 x 1500 uL Serum Aliquots in 2.0mL red-cap cryovials and 7 x 200 uL Serum Aliquots in 0.5mL clear-cap cryovials to NCRAD

Serum



RBC, WBC & Platelet Clot



# Serum Determination (Red-Top) Blood Collection Tube (10 mL) for Serum x 1



## Step 1



- Store tubes at room temperature.
- Label Collection Tube and Cryovials with pre-printed labels prior to blood draw.

## Step 2



- Collect blood in (1) 10 mL Red-Top tube, allowing blood to flow for 10 seconds and ensure blood flow has stopped.

## Step 3



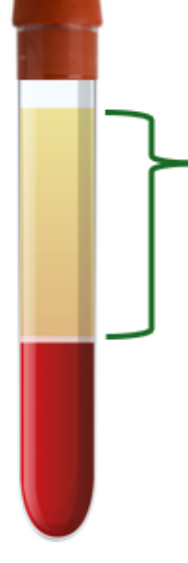
- Immediately after blood draw, invert tube 5 times to mix samples.

## Step 4



- Allow blood to clot at room temperature by placing it upright in a vertical position in a tube rack for 30 minutes.

## Step 5



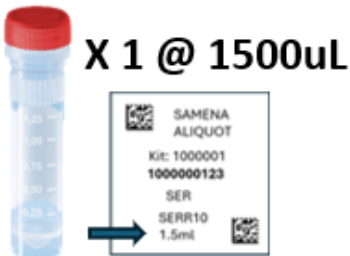
- Within 2 hours of blood draw, centrifuge samples at 2000 x g at 4°C for 10 minutes.

## Step 6



- Using a clean pipette, aliquot 0.5mL of serum from collection tube to pre-labeled clear-cap 0.5mL serum cryovials.
- Store serum aliquots upright at -80°C at Rutgers site.

## Step 7



- Aliquot 1.5mL of serum from collection tube to pre-labeled red-cap 2.0mL serum cryovial.

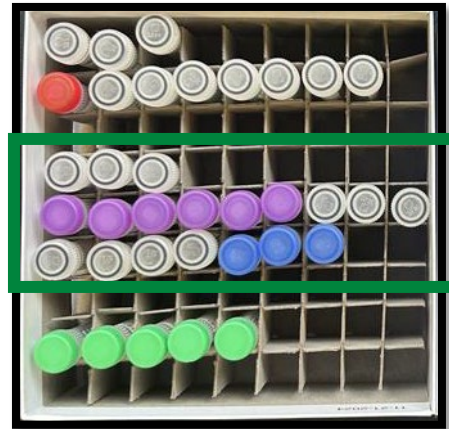


- Aliquot 0.2mL of serum from collection tube to pre-labeled clear-cap 0.5mL serum cryovials.
- Store serum aliquots upright at -80°C until shipment to NCRAD.

**Important Note:** Ensure all tubes are not expired prior to collection and processing of samples.



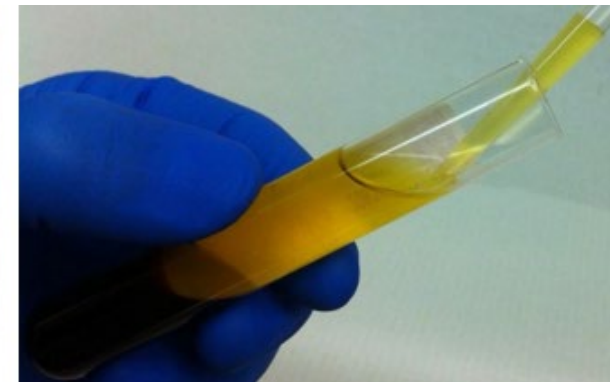
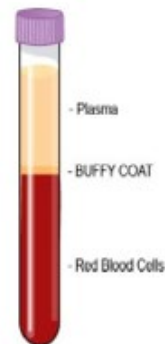
# Plasma Collection



81-cell cryobox with 0.5 mL and 2.0 mL cryovials

## 3 x EDTA (Purple-Top) Blood Collection Tube (10 mL)

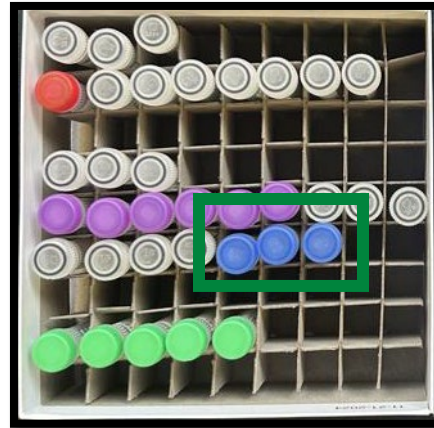
- Create up to 3 x 500 uL Plasma Aliquots in 0.5mL clear-cap cryovials to store at Rutgers
- Create up to 1 x 1500 uL Serum Aliquots in 2.0mL purple-cap cryovials and 7 x 200 uL Serum Aliquots in 0.5mL clear-cap cryovials to ship to NCRAD



**NOTE:** When pipetting plasma from the plasma tubes into the 50 mL conical tube, be very careful to pipette the plasma top layer only, leaving the buffy coat and the red blood cell layers untouched.



# Plasma Collection

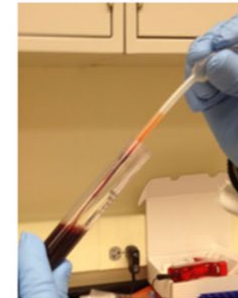
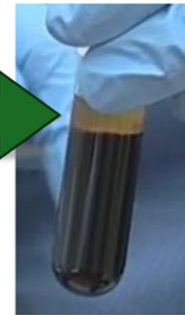


81-cell cryobox with 0.5 mL and 2.0 mL cryovials

## 3 x EDTA (Purple-Top) Blood Collection Tube (10 mL)

- Create up to 3 x Buffy Coat Aliquots in 2.0 mL blue-cap cryovials to ship to NCRAD
- Expected to have a reddish color from the RBCs.
- Be sure to only place the buffy coat from one EDTA tube into each cryovial

Buffy Coat Layer (mixed with RBCs)



Buffy Coat Aliquot  
(Please use blue cryovial)

# EDTA (Purple-Top) Blood Collection Tube (10 mL) for Plasma and Buffy Coat x 3



## Step 1



- Store tubes at room temperature.
- Label Collection Tube and Cryovials with pre-printed labels prior to blood draw.

## Step 2



x3

- Collect blood in (3) 10 mL Purple-Top tube, allowing blood to flow for 10 seconds and ensure blood flow has stopped.

## Step 3



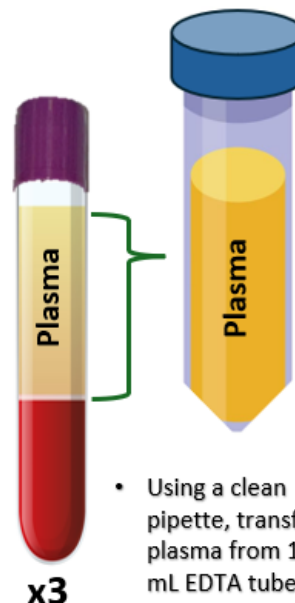
- Immediately after blood draw, invert tube 8-10 times to mix samples.

## Step 4



- Immediately after inverting the EDTA tubes, place them on wet ice until centrifugation begins.
- Within 2 hours of blood draw, centrifuge samples at 2000 x g at 4°C for 10 minutes.

## Step 5

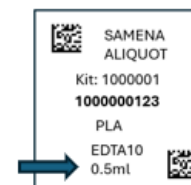


- Using a clean pipette, transfer plasma from 10 mL EDTA tubes into the 50 mL conical tube.
- Mix the plasma by gently inverting the conical tube 3 times.

## Step 6



X 3 @ 500uL

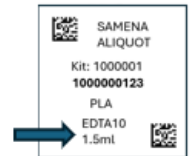


- Using a clean pipette, aliquot 0.5mL of plasma from collection tube to pre-labeled clear-cap 0.5mL plasma cryovials.
- **Store plasma aliquots upright at -80°C at Rutgers site.**

## Step 7



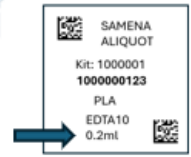
X 6 @ 1500uL



- Aliquot 1.5mL of plasma from collection tube to pre-labeled purple-cap 2.0mL plasma cryovial.
- Aliquot 0.2mL of plasma from collection tube to pre-labeled clear-cap 0.5mL plasma cryovials.
- **Store plasma aliquots upright at -80°C until shipment to NCRAD.**



X 7 @ 200uL



## Step 8

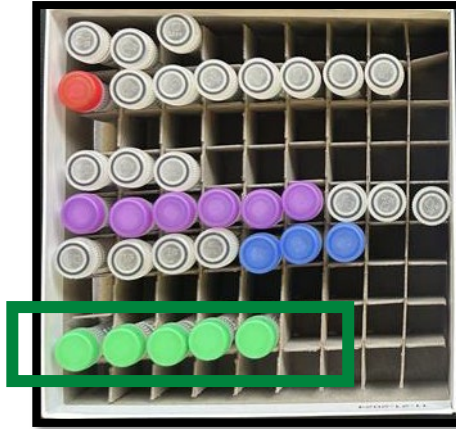


x3

- Using a clean pipette, transfer each buffy coat layer from EDTA tubes to pre-labeled blue-cap buffy coat cryovials (do not pool buffy coats).
- Store buffy coat aliquots upright at -80°C until shipment to NCRAD.

**Important Note:** Ensure all tubes are not expired prior to collection and processing of samples.

# Whole Blood Collection

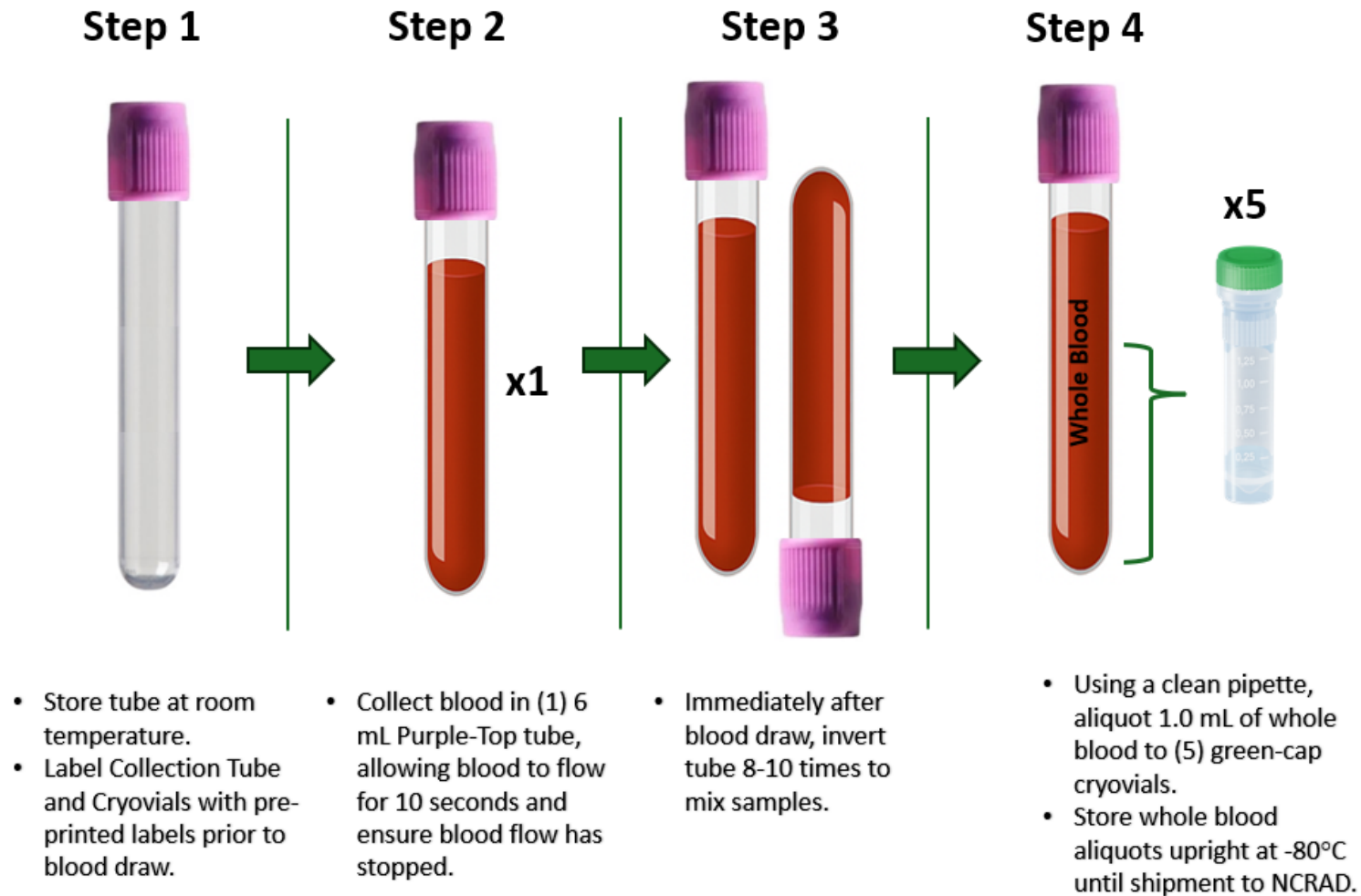


81-cell cryobox with 0.5 mL and 2.0 mL cryovials

## 1 x EDTA (Purple) Blood Collection Tube (6 mL)

- Create up to (5) 1.0 mL whole blood aliquots in green-cap cryovials

# EDTA (Purple-Top) Blood Collection Tube (6 mL) for Whole Blood x 1



**Important Note:** Ensure all tubes are not expired prior to collection and processing of samples.

# Incomplete or Difficult Blood Draws and Redraws



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# Situations may arise that prevent study coordinators from obtaining the total amount scheduled for biofluids. In these situations, please follow the below steps:

1. If the biofluids at a scheduled visit **are partially** collected:
  - a. Attempt to process and submit any samples that were able to be collected during the visit.
  - b. Document difficulties on the 'Biological Sample and Shipment Notification Form' prior to submission to NCRAD.
    - i. Indicate blood draw difficulties at the bottom of the 'Biological Sample and Shipment Notification Form' within the "Notes" section.
    - ii. Complete the 'Biological Sample and Shipment Notification Form' with tube volume approximations and number of aliquots created.
  - c. Contact a NCRAD coordinator and alert them of the challenging blood draw.
2. If the biofluids at a scheduled visit **are not** collected:
  - a. Inform your team and contact the NCRAD coordinator to alert them of the challenging blood draw or circumstances as to why biofluids were not collected.
  - b. Schedule participant for a re-draw visit as quickly as possible.

# Packaging Sample Shipments



National Centralized Repository for  
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# Sample Shipment Summary

Sample Type	Tube Type / Aliquot Volume	# Aliquots Shipped to NCRAD	# Aliquots Stored at Rutgers	Ship/Store
Whole blood for isolation of serum	Serum Determination (Red-Top) Collection Tube (10 mL)	N/A	N/A	N/A
	0.5 mL serum aliquot per 0.5 mL cryovial	0	3	Frozen
	0.2 mL serum aliquot per 0.5 mL cryovial	7	0	
	1.5 mL serum aliquot per 2.0 mL cryovial	1	0	
Whole blood for isolation of plasma & buffy coat (for DNA extraction)	EDTA (Purple-Top) Blood Collection Tube (10 mL)	N/A	N/A	N/A
	0.5 mL plasma aliquot per 0.5 mL cryovial	0	3	Frozen
	0.2 mL plasma aliquot per 0.5 mL cryovial	7	0	
	1.5 mL plasma aliquot per 2.0 mL cryovial	6	0	
	~1.0 mL buffy coat aliquot per 2.0 mL cryovial	3	0	
Whole Blood	EDTA (Purple-Top) Blood Collection Tube (6 mL)	N/A	N/A	N/A
	1.0 mL whole blood aliquot per 2.0 mL cryovial	5	0	Frozen



# Frozen Shipment Packaging



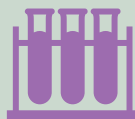
All samples shipped frozen to NCRAD **Monday-Wednesday ONLY**



On the day of scheduled UPS pick-up, begin packaging specimens on dry ice **at least 1 hour before UPS arrives**. Hold samples in -80°C freezer until it is time to package the specimens on dry ice for shipment to NCRAD.



Include copy of Blood Sample Shipment and Notification Form



Batch shipping should be performed every (3) three months or when specimens from 4 participants accumulate, whichever is sooner.



**Large Frozen Shipper:**

**\*\* 45 lbs of dry ice pellets**

**AND**

**Fits up to 4 x 81-slot cryoboxes**



**Small Frozen Shipper:**

**\*\*10 lbs of dry ice pellets**

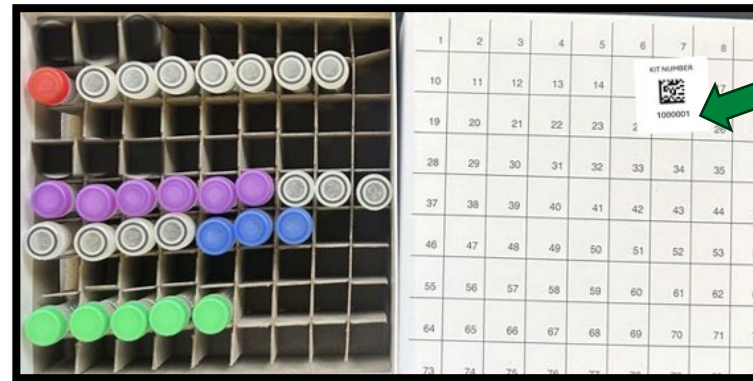
**AND**

**Fits up to 1 x 81-slot cryoboxes**

- The most important issue for shipping is to maintain the temperature of the samples. The frozen samples must never thaw; not even the outside of the tubes should be allowed to defrost. This is best accomplished by making sure the Styrofoam container is filled completely with pelleted dry ice.

# Frozen Shipment Packaging

- Place all frozen labeled aliquots of serum, plasma, buffy coat, and whole blood from the same participant in the 81-slot cryobox.
- Place cryobox from the same subject into the large biohazard bag with absorbent sheet.
- Seal biohazard bag according to the instructions on the bag.



Place kit  
number label on  
lid of 81-slot  
cryobox



Cryobox with serum, plasma, buffy  
coat, and whole blood aliquots in  
biohazard bag with absorbent sheet.

# Frozen Shipment Packaging

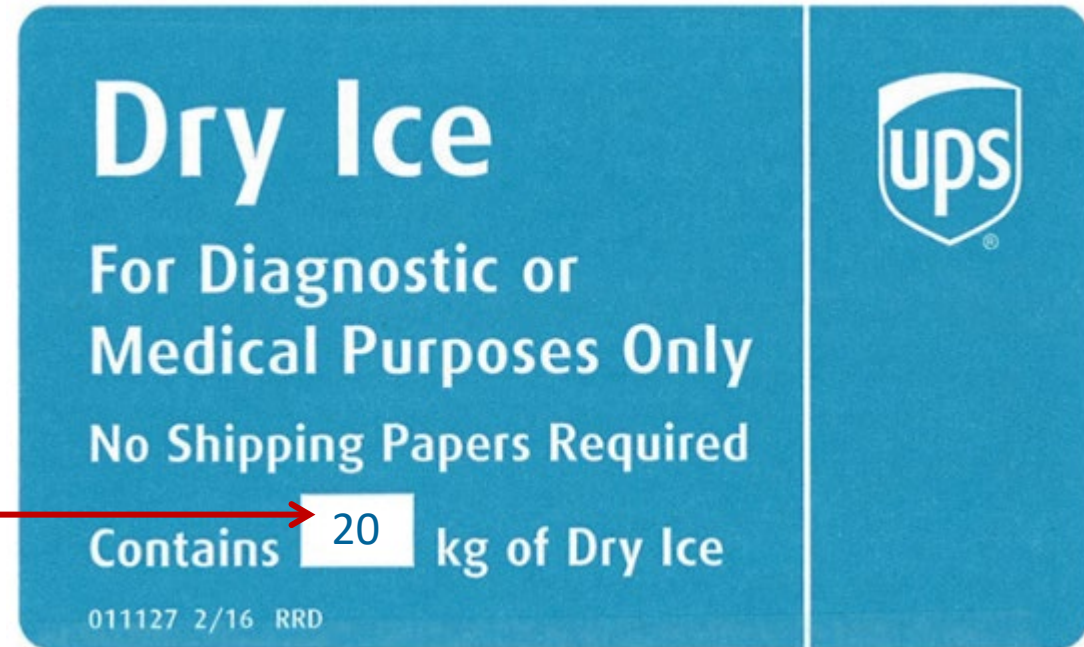
- Place 2-3 inches of dry ice in the bottom of the Styrofoam shipping container, then insert the cryoboxes laying upright.
- Fully cover the cryoboxes with about 2 inches of dry ice in the provided shipper.
- Each Styrofoam shipper must contain about 45 lbs (20 kg) of dry ice.
- Fill shipper to the top with dry ice!



# Frozen Shipping – Dry Ice Requirements

Dry Ice label should not be covered with other stickers and must be completed or the shipping carrier will reject/return your package!

Net  
weight of  
dry ice in  
**kg**



# Creating Airbills/Scheduling Pickups



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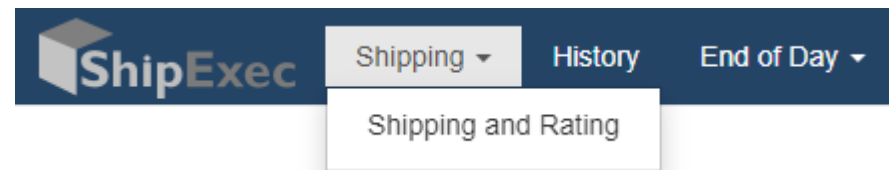
# UPS ShipExec™ Thin Client Website



Log into the ShipExec Thin Client:  
<https://kits.iu.edu/UPS>




Click on the “Shipping”  
dropdown and click on “Shipping  
and Rating”



# Finding Your Contact Information

- On the right side of the screen, choose the name of your study from the “Study Group” drop down menu
  - *This step must be done 1<sup>st</sup>*




**Shipment Information**

Study Group	<input type="text"/>	▼
Weight	<input type="text"/>	LB ▼
Dry Ice Weight	<input type="text"/>	LB ▼
Description of Return	Biological Specimens	

[Pickup Request](#)

- On the left side of the screen, Click on the magnifying glass icon



**Ship From**

[Clear](#)

Code

Company

Contact

Address 1

Address 2

Address 3

City

State/Province

Postal Code

Country/Territory



# Finding Your Contact Information

- On the right side of the screen, a list of all the site addresses within the study you selected should populate
- User can filter the search for their address further by filling in the “Company”, “Contact”, or “Address 1” fields
- Hit “Search” when ready.
- Once you have found your site address, click on the “Select” button to the left of the address
- If any information needs to be updated, please reach out to the NCRAD Coordinator of your study

Select address book

Address Book

Type

RETURNS

Company

Group

SAMENA

Code

Company

Contact

Address 1

Address 2

Address 3

City

State/Province

Postal Code

Country / Territory

Email

Phone or Fax

Account / Tax

Email

✕Clear

QSearch

Action	Code	Company
Select	SAMENA 001	Rutgers Brain Health Institute

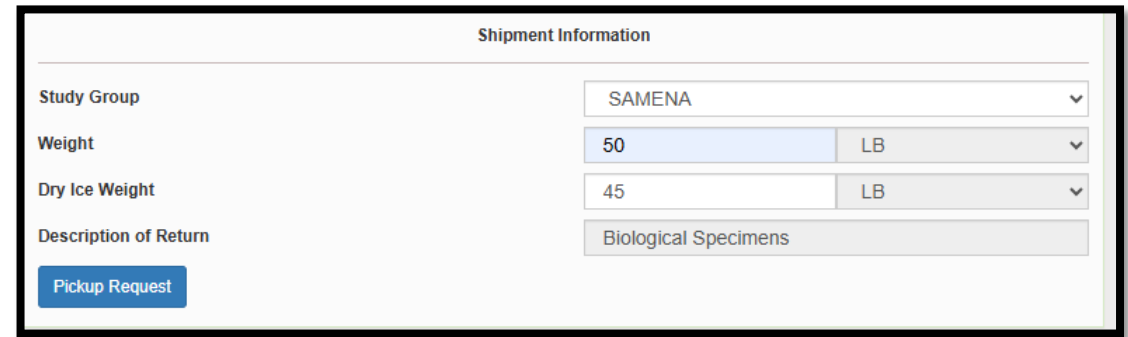
# Verify Information

- Please verify that both the shipping information AND study reference are correct for this shipment

Ship From		Shipment Information	
<input type="text"/>	<input type="button" value="Clear"/>	Study Group	<input type="text" value="SAMENA"/>
Code	<input type="text" value="SAMENA 001"/>	Weight	<input type="text" value="50"/> <input type="text" value="LB"/>
Company	<input type="text" value="Rutgers Brain Health Institute"/>	Dry Ice Weight	<input type="text" value="45"/> <input type="text" value="LB"/>
Contact	<input type="text" value="Yun Cai (Karen)"/>	Description of Return	<input type="text" value="Biological Specimens"/>
Address 1	<input type="text" value="112 Paterson Street"/>	<input type="button" value="Pickup Request"/>	
Address 2	<input type="text" value="Krieger Klein Alzheimer's Research Center"/>		
Address 3	<input type="text"/>		
City	<input type="text" value="New Brunswick"/>		
State/Province	<input type="text" value="NJ"/>		
Postal Code	<input type="text" value="08901-1293"/>		
Country / Territory	<input type="text" value="United States"/>		

# Entering Shipment Information

- **Frozen shipments**
  - Enter the total weight of your package in the “Weight” field
  - Enter the dry ice weight in the “Dry Ice Weight” field
    - The “Dry Ice Weight” field cannot be higher than the “Weight” field (will receive an error message)



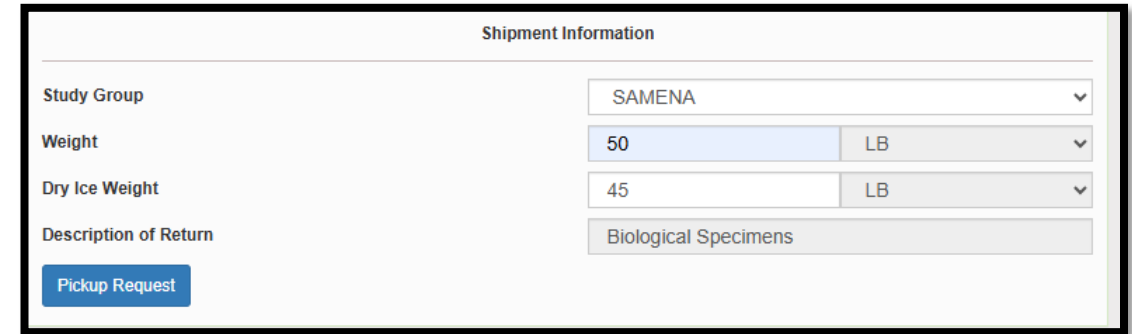
The screenshot shows a web form titled "Shipment Information". It contains four input fields: "Study Group" with a dropdown menu showing "SAMENA"; "Weight" with a text input containing "50" and a unit dropdown showing "LB"; "Dry Ice Weight" with a text input containing "45" and a unit dropdown showing "LB"; and "Description of Return" with a text input containing "Biological Specimens". A blue button labeled "Pickup Request" is located at the bottom left of the form.

Shipment Information	
Study Group	SAMENA
Weight	50 LB
Dry Ice Weight	45 LB
Description of Return	Biological Specimens

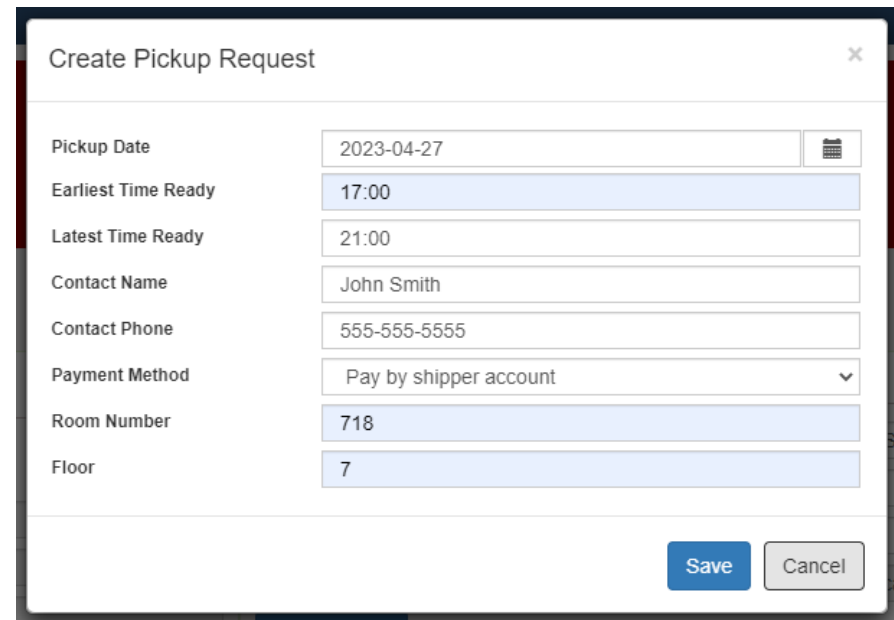
Pickup Request

# Need to request UPS Pickup?

- Click on the “Pickup Request” button
- Fill out all fields for the pickup request
- Enter in the “Earliest Time Ready” and “Latest Time Ready” in 24-hour format
  - Users must schedule pickup minimum 1 hour before “Earliest Time Ready”
- Choose a name and number that is the best to contact if the UPS driver has questions related to picking up your package
- Entering the Room Number and Floor will help the UPS driver locate your package
  - Room number field is free text
  - Floor field is numerical only
- Hit “Save” when done



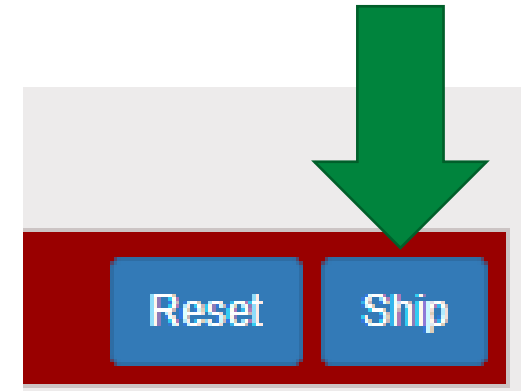
This screenshot shows the 'Shipment Information' form. It includes a 'Study Group' dropdown menu set to 'SAMENA', a 'Weight' field with '50' and a unit dropdown set to 'LB', a 'Dry Ice Weight' field with '45' and a unit dropdown set to 'LB', and a 'Description of Return' text field containing 'Biological Specimens'. A blue 'Pickup Request' button is located at the bottom left of the form.



This screenshot shows the 'Create Pickup Request' form. It includes a 'Pickup Date' field with a calendar icon set to '2023-04-27', an 'Earliest Time Ready' field set to '17:00', a 'Latest Time Ready' field set to '21:00', a 'Contact Name' field set to 'John Smith', a 'Contact Phone' field set to '555-555-5555', a 'Payment Method' dropdown menu set to 'Pay by shipper account', a 'Room Number' field set to '718', and a 'Floor' field set to '7'. At the bottom right, there are 'Save' and 'Cancel' buttons.

# Shipping Packages

- If all fields in “Ship From” and “Shipment Information” fields are completed, and pickup request is completed (if necessary), click Ship in the bottom right corner of the page



# Accessing Airbill

## Shipment Receipt

ShipExec™ Shipment Receipt

Transaction Date: Tuesday, December 8, 2020

Address Information

Ship To:	Shipper:	Ship From:
John Smith	Iugb	Iugb
Indiana University	Iu School Of Medicine	Iu School Of Medicine
980 W. Walnut Street	351 W 10Th St	351 W 10Th St
Indianapolis, IN 46202	Indianapolis, IN 46202	Indianapolis, IN 46202

Shipment Information

Service: UPS Next Day Air (UPS Adapter)

Package Information

Pkg No	Tracking No	Packaging Type	Actual Wt	Billable Wt	Insured Value
1	1Z976R8W8430841976	Customer Packaging	20.0	20	0.00

- Check on progress of pickup by going to [UPS.com](https://www.ups.com), click on the Shipping, select Schedule a Pickup, and look on the right side of screen to click on “Pickup Request Status”. Enter in the Pickup No. listed on receipt into PRN field and submit

## Airbill

JOHN SMITH  
317-555-1234  
INDIANA UNIVERSITY  
980 W. WALNUT STREET  
INDIANAPOLIS IN 46202

20 LBS  
RS

1 OF 1

SHIP TO:  
IUGB  
317-278-6158  
IU SCHOOL OF MEDICINE  
TK 217  
351 W 10TH ST  
INDIANAPOLIS IN 46202

IN 461 9-01

UPS NEXT DAY AIR 1

TRACKING #: 1Z 976 R8W 84 3084 1976

SAMPLE

BILLING: PIP  
DESC: Biological Specimens  
RETURN SERVICE  
UN1845, DRY ICE, CLASS 9, 1 x 4.5 KG  
AUDIT REQUIRED

Reference No.1: 6683830

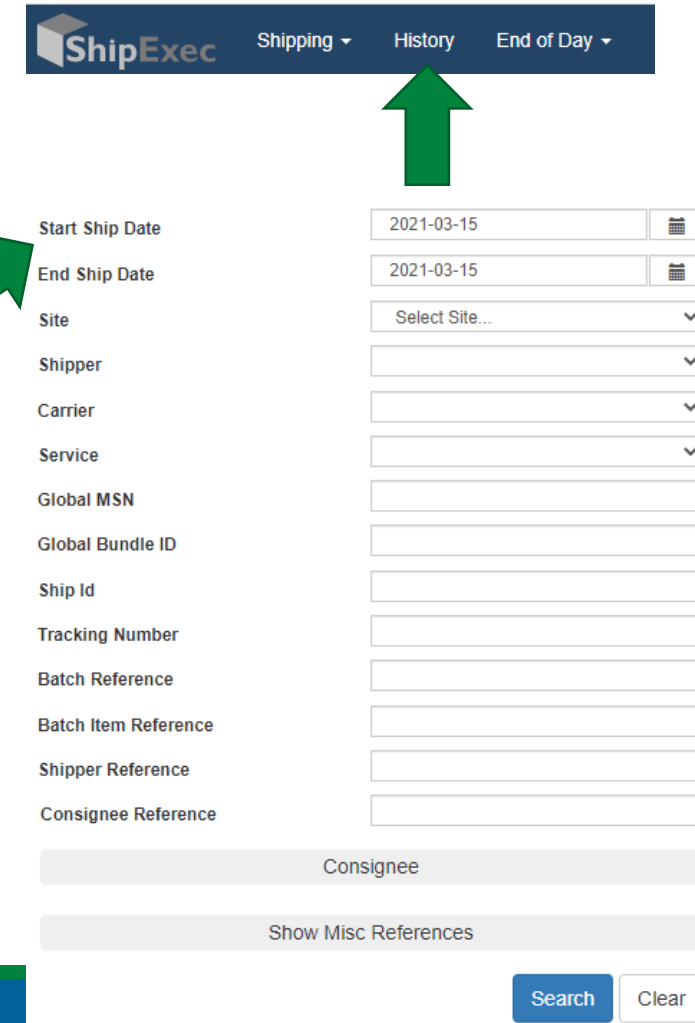
# Accessing Airbill

- Print out the UPS air waybill
- Fold the UPS air waybill and slide it inside the plastic UPS sleeve (NCRAD will provide these in kit requests)
- Peel the back off the plastic UPS sleeve and stick the sleeve to your package, making sure it is laying as flat as possible along the surface of the package.

JOHN SMITH 317-555-1234 INDIANA UNIVERSITY 980 W. WALNUT STREET INDIANAPOLIS IN 46202	20 LBS <b>RS</b>	1 OF 1
SHIP TO: IUGB 317-278-6158 IU SCHOOL OF MEDICINE TK 217 351 W 10TH ST INDIANAPOLIS IN 46202		
	IN 461 9-01 	
UPS NEXT DAY AIR		1
TRACKING #: 1Z 976 R8W 84 3084 1976		
 <b>SAMPLE</b>		
BILLING: P/P DESC: Biological Specimens RETURN SERVICE UN1845, DRY ICE, CLASS 9, 1 x 4.5 KG AUDIT REQUIRED Reference No.1: 6683830		

# Reprint Airbills/Voiding Shipments

- To reprint airbill or void a shipment, click “History” at the top of the ShipExec Thin Client portal
- If your shipment doesn’t automatically pop up, enter in the date of shipment and then click “Search”



The screenshot shows the ShipExec Thin Client portal interface. At the top, there is a navigation bar with the ShipExec logo and three tabs: "Shipping", "History", and "End of Day". A green arrow points to the "History" tab. Below the navigation bar, there is a search filter section. A green arrow points to the "Start Ship Date" field, which is set to "2021-03-15". Other fields include "End Ship Date" (also "2021-03-15"), "Site" (a dropdown menu showing "Select Site..."), "Shipper", "Carrier", "Service", "Global MSN", "Global Bundle ID", "Ship Id", "Tracking Number", "Batch Reference", "Batch Item Reference", "Shipper Reference", and "Consignee Reference". At the bottom of the search filter section, there are two buttons: "Consignee" and "Show Misc References". At the very bottom of the page, there are two buttons: "Search" and "Clear".



# Reprint Airbill

- Click the print icon to reprint airbill

Action	Global MSN	Tracking Number	Shipper Reference	Consignee Reference	Ship Date	Weight	Rated Weight	Dimension
  	9506	1Z976R8W8430841976		6683830	2020-12-08	20 LB	20 LB	

# Void Shipment

- To void a shipment, click on the “X” symbol

Action	Global MSN	Tracking Number	Shipper Reference	Consignee Reference	Ship Date	Weight	Rated Weight	Dimension
 🔍 ✖ 🖨	9506	1Z976R8W8430841976		6683830	2020-12-08	20 LB	20 LB	

# Creating a ShipExec Account

- Please email the NCRAD Coordinator if you do not have a ShipExec Account:
  - Zoë McManus - [zdpotter@iu.edu](mailto:zdpotter@iu.edu)
- Once your ShipExec account is created, you will get an email from [noreply@shipexec.com](mailto:noreply@shipexec.com). This email will have a temporary password in the body of the email. Login using this password.
- You will then be prompted to reset your password.
- *Look in your junk folder in case the email is being incorrectly flagged.*

# Blood Sample and Shipment Notification Form

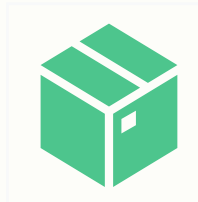


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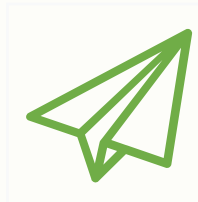
# Blood Sample and Shipment Notification Form



A copy of the sample form *must* be emailed to NCRAD prior to the date of sample arrival.



Please include sample forms in all shipments of frozen samples.



Email: [alzstudy@iu.edu](mailto:alzstudy@iu.edu)

### Appendix A: Rate of Centrifuge Worksheet

Please complete and return this form by email to the NCRAD Project Manager if you have any questions regarding sample processing. The correct RPM will be sent back to you. You can also use online calculators like this one - <https://www.sigmaaldrich.com/CA/en/support/calculators-and-apps/g-force-calculator>

For this, you will need:

RPM

Radius of rotor – Distance from center to middle of bucket

#### Submitter Information

Name:

Site:

Submitter e-mail:

#### Centrifuge Information

Please answer the following questions about your centrifuge.

#### Centrifuge Type

Fixed Angle Rotor: ☐ Swing Bucket Rotor: ☐

Radius of Rotation (mm):

Determine the centrifuge's radius of rotation (in mm) by measuring distance from the center of the centrifuge spindle to the bottom of the device when inserted into the rotor (if measuring a swing bucket rotor, measure to the middle of the bucket).

Calculating RPM from G-Force:

$$RCF = \left( \frac{RPM}{1,000} \right)^2 \times r \times 1.118 \Rightarrow RPM = \sqrt{\frac{RCF}{r \times 1.118}} \times 1,000$$

RCF = Relative Centrifugal Force (G-Force)

RPM = Rotational Speed (revolutions per minute)

R= Centrifugal radius in mm = distance from the center of the turning axis to the bottom of centrifuge

Comments:

Please send this form to NCRAD Study Coordinator

[alzstudy@iu.edu](mailto:alzstudy@iu.edu)

**It is critical that the tube be centrifuged at the appropriate speed to ensure proper serum and plasma separation. Use Rate of Centrifugation Worksheet to calculate RPM.**

# Appendix B: Biological Sample and Shipment Notification Form



## Appendix B

Participant ID - SAMARTH \_\_\_\_\_

### Blood Sample and Shipment Notification Form

Please email this form prior to the date of shipment.

To: Kelley Faber Email: alzstudy@iu.edu Phone: 1-800-526-2839	
General Information: _____	UPS tracking #: _____
From: _____	Date: _____
Phone: _____	Email: _____
Study: SAMENA	
Sex: M F Year of Birth: _____	<div style="border: 1px dashed black; padding: 10px; text-align: center;">Kit Label</div>
Visit (circle number): BL Y1 Y2	
<b>Blood Collection:</b>	
1.Date Drawn: [MMDDYY]	2.Time of Draw: [HHMM]
3.Last date subject ate: [MMDDYY]	4.Last time subject ate: [HHMM]

<b>Blood Processing:</b>	
<b>Serum (Red-Top) Tube (10 mL) x 1</b>	<b>Plasma &amp; Buffy Coat (Purple-Top) Tubes (10 mL) x 3</b>
Time spin started: [HHMM]	Time spin started: [HHMM]
Duration of centrifuge: _____ Minutes	Duration of centrifuge: _____ Minutes
Temp of Centrifuge: _____ °C	Temp of Centrifuge: _____ °C
Rate of centrifuge: _____ x g	Rate of centrifuge: _____ x g
Time aliquoted: [HHMM]	Time aliquoted: [HHMM]
Number of 0.5 mL serum aliquots created (clear-cap) (Store at Rutgers site): _____	Number of 0.5 mL plasma aliquots created (clear-cap) (Store at Rutgers site): _____
Number of 1.5 mL serum aliquots created (red-cap): _____	Number of 1.5 mL plasma aliquots created (purple-cap): _____
Number of 0.2 mL serum aliquots created (clear-cap): _____	Number of 0.2 mL plasma aliquots created (clear-cap): _____
If applicable, volume of residual serum aliquot (less than 0.2 mL in clear cap): _____ mL	If applicable, volume of residual plasma aliquot (less than 0.2 mL in clear-cap): _____ mL
If applicable, specimen number of residual serum aliquot (last four digits): _____	If applicable, specimen number of residual plasma aliquot (last four digits): _____
Original blood volume drawn (1 x 10 mL Serum collection tube): _____ mL	Original blood volume drawn (3 x 10 mL EDTA collection tube): _____ mL EDTA #1: _____ mL EDTA #2: _____ mL EDTA #3: _____ mL
Time aliquots placed in freezer: [HHMM]	Buffy coat aliquot specimen numbers (last four digits): _____ Buffy Coat #1: _____ Buffy Coat #2: _____ Buffy Coat #3: _____
Storage temperature in freezer: _____ °C	Buffy coat volumes (~1.0 mL in blue-cap): _____ mL Buffy Coat #1: _____ mL Buffy Coat #2: _____ mL Buffy Coat #3: _____ mL
<b>Whole Blood (Purple-Top) Tube (6 mL) x 1</b>	
Time aliquoted: [HHMM]	Time aliquots placed in freezer: [HHMM]
Number of 1.0 mL whole blood aliquots created (green-cap): _____	Storage temperature in freezer: _____ °C
Original blood volume drawn (1 x 6 mL EDTA collection tube): _____ mL	
Time aliquots placed in freezer: [HHMM]	
Storage temperature in freezer: _____ °C	

**Notes:** \_\_\_\_\_

\_\_\_\_\_

E.g., hemolysis, blood is coagulated, issues with blood collection - please specify, etc.

Place kit  
number label on  
the sample form

Complete this form during the  
participant visit to ensure it is  
as complete and accurate as  
possible.

# Noncomformance Issues

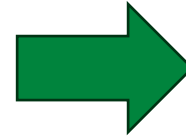


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# Nonconformance Issues

Sample aliquots and collection tubes frozen at an angle/inverted



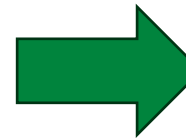
**Recommendation:**

Place aliquots in cryoboxes/tube rack in freezer *upright* until shipment

Fields left blank on Blood Sample and Shipment Notification Form

Last time subject ate often left blank/unknown

Incorrect data reported on Sample and Shipment Notification Forms



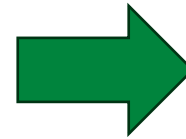
**Recommendation:** Complete Sample Notification forms during the participant study visit as samples are processed.

# Nonconformance Issues

All frozen samples for a participant not sent within one shipment box (plasma and buffy coat aliquots should be kept together)

Aliquots arriving to NCRAD without labels

Sample forms not scanned to NCRAD the day before shipment

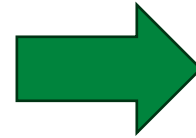


**Recommendation:**

Ship Samples to NCRAD utilizing the Notification Form, by PTID. Do not throw away labels until samples are packed and shipped.

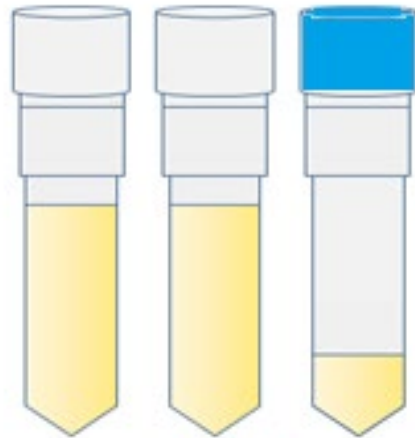
# Nonconformance Issues

Multiple low volume aliquots

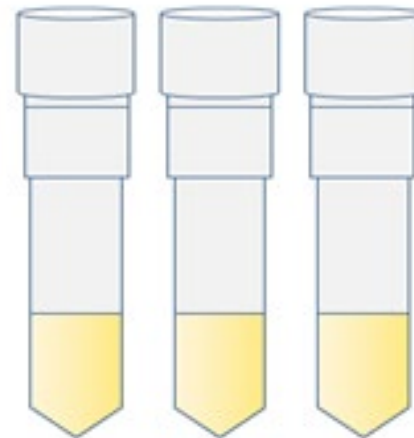


## Recommendation:

Lay out cryovials in a row and aliquot in order until sample is depleted



YES



NO

# NCRAD Website



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## NCRAD

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[CONTACT](#)

This repository is under review for potential modification in compliance with Administration directives.

## CONTACT

### Friday Blood Draws

### Holiday Closures

## Shipping Resources

[Home](#) / [Contact](#) / [Holiday Closures](#)

## HOLIDAY CLOSURES

DATE	HOLIDAY
January 1	New Year's Day
3 <sup>rd</sup> Monday in January	Martin Luther King Jr. Day
4 <sup>th</sup> Monday in May	Memorial Day
June 19	Juneteenth (observed)
July 4	Independence Day
1 <sup>st</sup> Monday in September	Labor Day
4 <sup>th</sup> Thursday in November	Thanksgiving
4 <sup>th</sup> Friday in November	Friday after Thanksgiving
December 25	Christmas

**Please Note:** between December 24th and January 2nd, Indiana University will be open N

[Home](#) / [Contact](#) / [Shipping Resources](#)

## SHIPPING RESOURCES

### Shipping Address

NCRAD  
Indiana University School of Medicine  
351 W. 10th St TK-217  
Indianapolis, IN 46202

## UPS Shipping Resources

To generate air waybills and schedule UPS pickups for shipments to NCRAD, please visit the UPS Shipment

For instructions on how to use the UPS ShipExec™ Thin Client website, please refer to the [NCRAD User Guide](#).

## Navigating UPS ShipExec™



## NCRAD - SAMENA Active Study Page

## NCRAD - Holiday Closures

## NCRAD - Shipping Address



NCRAD

# Questions?

**Zoë McManus, BA, CCRP, Study Coordinator**

Phone: (317) 278-9086

Email: [zdpotter@iu.edu](mailto:zdpotter@iu.edu)

## **General NCRAD Contact Information**

Phone: 1-800-526-2839

Alt. Phone: (317)-278-8413

Email: [alzstudy@iu.edu](mailto:alzstudy@iu.edu)

Website: [www.ncrad.org](http://www.ncrad.org)

SAMENA Study Specific Webpage: [NCRAD - SAMENA Active Study Page](#)